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How to become a towing dispatcher in New York

What dispatchers do at towing, roadside and mobile repair companies, the skills employers want, and how to find dispatch jobs in New York.

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1 What dispatchers do

Dispatchers take calls from stranded drivers, motor clubs and police, assign the nearest available driver, give arrival times and keep every job updated in dispatch software.

2 Skills

Employers value phone and customer service experience, knowledge of local roads, comfort with dispatch and GPS software, and accurate records. New York City requires licensed tow companies to affirm electronic recordkeeping compliance, so careful logging matters.

3 Licensing

We found no New York license for towing or roadside dispatchers.

4 Find jobs on NCC

Browse open jobs below or on NCC Jobs.

Frequently asked questions

Do dispatchers need a license in New York?
We found no state license for towing or roadside dispatchers.

This guide is general information, not legal advice. Rules change and can depend on your city or county, so confirm with the official agencies linked below before you apply.