START A CAREER - MASSACHUSETTS

How to become a towing dispatcher in Massachusetts

What towing dispatchers do, the skills and credentials that matter in Massachusetts, and how to find towing dispatcher jobs.

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1 What towing dispatchers do

Dispatchers take calls from stranded drivers, motor clubs and police, assign the nearest driver, give arrival times and keep every job updated.

2 Skills and training

Employers value phone and customer service experience, knowledge of local roads, comfort with dispatch software and accurate records.

3 Licensing

We found no Massachusetts license for towing dispatchers.

4 Find jobs on NCC

Browse open jobs below or on NCC Jobs.

Frequently asked questions

Do towing dispatchers need a license in Massachusetts?
We found no state license for towing dispatchers in Massachusetts.

This guide is general information, not legal advice. Rules change and can depend on your city or county, so confirm with the official agencies linked below before you apply.